

Limited Product Warranty

All ARES products, properly applied are warranted for twelve (12) months from date of start-up, not to exceed eighteen (18) months from date of shipment. Start up must be performed by a qualified Technician and proof of start-up must be sent to ARES within 14 days for warranty to be valid (Start-up report can be found inside the blower module or furnace panel). ARES equipment is warranted to be free from defects in material and workmanship and will not suffer pre-mature failure due to detrimental corrosion or deterioration under normal maintenance and operating conditions.

ARES's obligation and liabilities under this warranty are limited to furnishing replacement parts or material, FOB factory, normal ground shipment paid. Defective parts at ARES's request shall be returned pre-paid to the factory ARES requires a PO prior to shipping the replacement part(s) and a credit will be issued once the part is determined to be defective. ARES will provide a RGA number that must be shown on the packing slip. Labor to remove and replace defective parts, service calls and diagnosis are not covered under this warranty. Any warranty beyond this written warranty must be agreed to in writing and signed by an officer of ARES. Heat exchanger has a 5 year warranty against manufacturer defect.

This warranty shall not apply if:

1. If the equipment is not installed per the manufactures installation instructions.
2. The equipment is not installed in accordance with federal, state and local codes and regulations.
3. The equipment is misused or neglected.
4. The invoice is not paid within the terms of the sales agreement.

This warranty is in lieu of all warranties and liabilities whether in contract, expressed or implied. In no event shall ARES be liable for any incidental or consequential damages.

ARES reserves the right to make changes and or additions in their designs to improve the equipment without obligation to install such improvements in equipment previously manufactured.

Submit all warranty claims to:

ARES
3328 Interurban Road
Denison, TX. 75020
Ph.# 903-463-1408